

Swearingen, Janne P.

Researcher, Center for Health System Research
and Analysis (CHSRA), University of Wisconsin

Phone: 601-856-7439

Fax: 601-898-0028

University of Louisville	B.A.	1968	History
Middle Tennessee State University (GPA 4.0)	M.A.	1975	Psychology
Clinical Internship—Veteran’s Hospital Murfreesboro, TN		1976	

POSITIONS

1968-1974	Teacher, Trousdale County Junior and Senior High School
1977-1978	Part-time instructor, Millsaps College, Jackson, MS
1976-1980	Mental Health Aftercare Coordinator, Jackson Mental Health Center
1980-1984	Community Support Project Director, MS State Department of Mental Health
1984-1990	Health Facilities Surveyor, MS Department of Health
1990-1995	Case Mix Demonstration Project Coordinator, MS Department of Health
1995-1999	Consultant, Long-term Care Quality Center for Health Systems Research and Analysis Health Insights Research Group American Health Care Association
1999-	Researcher, Center for Health Systems Research and Analysis/University of WI

CURRENT POSITION

January 1, 1999

Researcher
Center for Health Systems Research and Analysis

Responsibilities: Conduct pilot surveys in Long-term Care facilities to develop and test revised survey protocols; train state agency surveyors on revised survey process for HCFA; develop training materials and participate in training for Long Term Care Survey revisions; conduct studies (observation/concurrent survey) in selected states to assess and to evaluate the revised survey process; assist HCFA with revision of the Interpretive Guidelines for Long-term Care and the State Operations Manual; conduct monitoring visits and teleconferences; conduct QI validation studies; develop a QI monitoring protocol; train surveyors and providers in use of QIs.

Conduct Quality Indicator and Quality Initiative training for facilities participating in the American Association of Homes and Services for the Aging’s Quality Initiative agenda nationwide. States trained to date are Wisconsin, Indiana, Minnesota, Iowa, Florida,

Michigan, New Jersey, Connecticut. (See AAHSA's web site for details)

Consultant
Long Term Care Institute

Provide training programs for participating provider associations in use of Quality Indicator information for Quality Initiative development; develop curricula for continuing education programs as designed by The Institute.

PREVIOUS POSITIONS

Consultant for Long-term Care Issues
Center for Health Systems Research and Analysis

May 1, 1995

Responsibilities: Conduct pilot surveys in Long-term Care facilities to develop and test revised survey protocols; train state agency surveyors on Quality of Life protocol for HCFA; conduct studies (observation/concurrent survey) in selected states to assess and to evaluate the revised survey process; assist HCFA with revision of the Interpretive Guidelines for Long-term Care and the Surveyor Minimum Qualifications Test. Assist with the continuing development and implementation of the Quality Monitoring component of the Case-Mix Demonstration; conduct monitoring visits and teleconferences; conduct QI validation studies; develop a QI monitoring protocol.

Conduct Quality Indicator and Quality Initiative training for facilities participating in the American Association of Homes and Services for the Aging's Quality Initiative agenda nationwide. States trained to date are Wisconsin, Indiana, Minnesota, Iowa, Florida, and Michigan. (See AAHSA's web site for details)

Consultant for Long-term Care Issues
Heath Insights Research Group

Responsibilities: Conduct classroom and field training for Church Mutual Insurance Company's Loss Control division, consisting of training in regulatory and quality of life issues which impact loss control and conducting on site training with all Church Mutual loss control representatives.

Participate in the development and testing of Quality Indicators for Assisted Living and Home Health with HIRG and CHSRA colleagues.

PREVIOUS CONSULTING POSITIONS

Mississippi Health Care Association

January, 1998

Develop and present three regional seminars on utilization of QI data, interpreting QI reports and investigating potential Quality of Care concerns for Quality Initiative implementation.

American Health Care Association
Consultant

February - August, 1996

Conduct qualitative analytical studies of six facilities in MS utilizing selected Quality Indicators for enhanced Quality Initiative practice. These studies consisted of reviewing facility application of Quality Indicators and the impact on quality of care.

Ollie Steele Burden Home
Baton Rouge, Louisiana

May, 1998

Train staff from two facilities on use of the Quality Indicators and their role in the development of a quality initiative for improved care to residents.

PREVIOUS POSITIONS

Project Manager
Multi-State Nursing Home Case-Mix
Payment and Quality Demonstration

April 1, 1990--April 30, 1995

Responsibilities: Coordinating and managing this Federally-funded grant to develop and implement a reimbursement system in Long Term Care Facilities based on periodic resident assessment and to develop a quality monitoring system to identify and target potential problems both on a facility wide level and a resident specific level. Approximately 15,000 assessment forms are processed per quarter, including data entry and audit and review. This is in accordance with a contract with the Division of Medicaid.

Health Facilities Surveyor II

July 1, 1984--March 31, 1990

Responsibilities: Conducting on-site inspections of health care facilities to determine compliance with Federal, State and local regulations, including hospitals, Long-term Care facilities, End Stage Renal disease dialysis centers, home health agencies, and personal care homes. Inspections were completed on an annual basis with appropriate follow-up visits to ensure compliance. In addition, complaint investigations were done on all complaints concerning health care facilities. Tasks required on surveys include: entrance conference, documentation of deficiencies, resident interview and record review, observation of facility environment via facility tour, meal-tasting, exit conference with facility staff to review deficiencies cited, and written documentation of deficiencies and supporting evidence.

Presentations (selected)

Swearingen, J. Housing Alternatives for the Chronically Mentally Ill. Presentation at the National Community Support Project Meeting. Alexandria, Virginia, January 1984.

Drinkwater, P., and Swearingen, J. Coalition Building in communities. Mississippi Conference on Social Welfare. Jackson, Mississippi, April, 1985.

Swearingen, J. Personal Care Homes--an alternative. Presentation to the Rural Hospital Diversification workshop. Jackson, Mississippi, October, 1985.

Swearingen, J. Abuse of the elderly and protective services, a series of workshops held throughout Mississippi to inform the public and health care personnel of the Vulnerable Adults Act. Grenada, Biloxi, Tupelo, and Jackson, Mississippi, March and April, 1985.

Swearingen, J. Chronically Mentally Ill in Nursing Homes. Regions III and IV Annual Meeting of NIMH Community Support Project, Louisville, Kentucky, May, 1988.

Swearingen, J. Long-term Care Survey Process and Case Mix. Issues in Health Care Seminar, University of Mississippi Medical Center, Jackson, Mississippi, May, 1990.

Presentations given at Case Mix Conferences held in Rapid City, South Dakota (1990), Portland, Maine (1992), and San Antonio, Texas (1995).

Swearingen, J. Understanding the Quality Indicators. Ohio Health Care Association meeting, Columbus, Ohio, July, 1996.

Swearingen, J., Smit, G., Jewel, K. Using Quality Indicators for Quality Assurance. Case Mix National Conference, Cleveland, OH, September 21-23, 1997.

Swearingen, J. Using Quality Indicators for Quality Assurance. Louisiana Association of Homes and Services for the Aging Spring Conference, New Orleans, LA, March 6, 1998.

Swearingen, J., Harrington, Charlene, Mueller, Christine. Impact of Medicare PPS on Staffing, Clinical Practice and Quality of Life. National Symposium on Quality of Life, Madison, WI, May 18-20, 1998.

Swearingen, J., Nonemaker, Sue, McGuire, Kathy, Harrington, Charlene. Linking Assessment and QIs to Benefit Residents. National Citizen's Coalition for Nursing Home Reform annual meeting, Arlington, VA., Nov. 7-11, 1998.

Swearingen, J., Linking Assessments and Care Planning. Certified Nurse Aide Leadership Conference. Arlington, VA., Nov. 8, 1998.

HONORS /OTHER PROFESSIONAL COMMITMENTS

Mental Health Association in Hinds County--Volunteer of the Year	1982
Mississippi State Survey Agency--Surveyor of the Year	1989
HCFA Region IV--Surveyor of the Year	1989
Board Member, Community Nursing Home	1997
Board Member, Riggs Manor Retirement Center	1998
Alzheimer's Planning Council (Co-Chair)	1999